



CCNA Voice- Network Engineer

Basic Details:

Title: CCNA Voice- Network Engineer

Note: No pickup and drop facility

Basic Skills Sets Requirement:

Qualification: Graduate/Diploma in any stream (Optional, Diploma after 12th)

Certification: CCNA Voice/ CCNP Voice, any network certification, global Certification

Experience: 4-5 years of experience in network domain(at least two years in large setup 300+ user capacity office)

Key Competencies & Skills:

Behavioral Skills:

- Good verbal and written communication skills.
- Interpersonal skills
- Quick learner
- Time Management and Organization skills. Can work within defined SLA.
- Ability to work well within a team.
- Flexible to accept constantly changing environment

Roles and Responsibilities:

- Management of CUCM 10.x and above (hands-on on publisher, subscriber, trunk , voice mail, auth- code, DISA/DOSA, call patterns, user profile etc)
- Should be able to manage UCCX
- Able to manage the PRI gateway's.
- Should have hands-on with CDR software and call recording software's
- Should be able to manage approx. 5000 nodes IP phone network
- Should have knowledge /hands-on on VCS (c& e)
- Manage features like call forwarding, call hunting,
- Maintain partition in call manager
- Manage MVOIP kind of link/setup.
- Knowledge on tele-presence and other VC units.